Status: CANCELLED Received: 07/16/2019 Effective Date: 08/19/2019

Global Crossing Telecommunications, Inc.

PSC NO. 4 - TELEPHONE

Interexchange Service

Effective Date: August 19, 2019

Superseding Revision:

Section 2

Leaf 17

Revision: 0

Superseding Revision:

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 USE OF FACILITIES AND SERVICES (cont'd)

2.1.5 Directory Errors (cont'd)

6. Notice: Such allowances or credits as specified in Paragraphs 1 and 2 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.2 MINIMUM SERVICE PERIOD

a. The minimum period of service is one month, twenty-four (24) hours per day, except as otherwise provided in this Tariff. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days. The Customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premise, or to a different premise entirely and no installation is required of the Company, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink 100 CenturyTel Drive, Monroe, LA 71203