

Global Crossing Telecommunications, Inc.
PSC NO. 4 - TELEPHONE
Interexchange Service
Effective Date: August 19, 2019

Section 2
Leaf 74
Revision: 0
Superseding Revision:

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING - TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

1. General (cont'd)

b. The TSP program has two components, restoration and provisioning.

- 1)** A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
- 2)** A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink
100 CenturyTel Drive, Monroe, LA 71203

NY2018-XXX

Cancelled by supplement No. 1 effective 06/01/2023