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Global Crossing Telecommunications, Inc. PSC NO. 4 - TELEPHONE Interexchange Service

Effective Date: August 19, 2019

Section 2 Leaf 77 Revision: 0 Superseding Revision:

## 2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

## 2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING -TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

2b. TSP Request Process – Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user should:

- a. Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
- b. Verify that the Company cannot meet the service due date without a TSP assignment.
- c. Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink