

P.S.C. No. 7 Electricity
PENNSYLVANIA ELECTRIC COMPANY
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Rule 22 - Discontinuance of Service (continued)

The Company shall not discontinue service to a two-family dwelling that is known by the Company to contain residential units where service is provided by a single meter, unless the notices specified in the Public Service Law have been given.

Paragraphs contained in this Rule 22 for Residential Customers which provides for (i) verification of delinquent account prior to discontinuance, (ii) rapid posting of payments in response to notices of discontinuance, (iii) days and time when discontinuance of service is not permitted and (iv) voluntary third party notice prior to discontinuance of service shall be applicable with respect to the discontinuance of service to entire multiple dwellings. During the cold weather period beginning November 1 of each year and ending April 15 of the following year, the written notices required in the paragraphs contained in this Rule 22 dealing with discontinuance of service to (i) entire multiple dwellings and (ii) two-family dwellings shall be provided not less than thirty (30) days before the intended termination.

The Company may disconnect service when an emergency may threaten the health or safety of a person, a surrounding area or the utility's distribution system. The Company shall act promptly to assure restoration of service as soon as feasible. Service shall be restored before it may be terminated again for any other reason.

Special emergency procedures, required by 16 NYCRR, Part 11, Section 11.5, Termination of Residential Service - Special Procedures, provide special protections for specified Residential Customers regarding the termination and restoration of service in cases involving medical emergencies, the elderly, blind or disabled individuals, and terminations during cold weather. Copies of the Company's special procedures are on file with the Commission and are available to the public upon request at Company offices where application for service may be made.

Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of the Customer's account, and the Company shall not be required to issue additional notice prior to discontinuance.