

P.S.C. No. 7 Electricity
PENNSYLVANIA ELECTRIC COMPANY
Initial Effective Date: 10/06/2019

Leaf: 59
Revision: 0
Superseding Revision:

Rule 17 - Backbilling for Company Charges - Non-Residential Customers (continued)

The Company shall render a downwardly revised backbill as soon as reasonably possible and within two (2) months after the Company becomes aware that the first backbill was excessive.

The Company shall not render a backbill for any underbilling when the reason for the underbilling is apparent from the Customer's service application, or could have been revealed in a service application and the Company failed to obtain and retain one.

When the failure to bill at an earlier time was due to Company deficiency, the Company shall not bill a Customer for service rendered more than twelve (12) months before the Company actually became aware of the circumstance, error, or condition that caused the underbilling, unless the Company can demonstrate that the Customer knew or reasonably should have known that the original billing was incorrect.

The Company shall not bill a Customer for service rendered more than twenty-four (24) months before the Company actually became aware of the circumstance, error, or condition that caused the underbilling, unless the Company can demonstrate that the Customer knew or reasonably should have known that the original billing was incorrect.

The Company shall not upwardly revise an estimated demand unless it can demonstrate that, for the period during which the demand was estimated, it complied with the meter reading requirements and the no access procedures.

All revised demands shall be based on the best available information including the Customer's present and historical energy consumption and load factor.

No revised demand shall exceed ninety-five percent (95%) of the subsequent actual demand, unless the Company has, along with the estimated demand bill, offered a special appointment to read the meter, and the Customer failed to arrange and keep such appointment, in which case the estimated demand may be revised up to the level of the subsequent actual demand.

The Company shall downwardly revise any estimated demand that exceeds the subsequent actual demand, within thirty (30) calendar days after such actual demand was obtained.