

P.S.C. No. 7 Electricity  
PENNSYLVANIA ELECTRIC COMPANY  
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## Rule 22 - Discontinuance of Service (continued)

DOT's request for discontinuance of electric service to the illegal sign, display, or device shall contain a statement that the cost of terminating service shall be reimbursed to the Company by DOT.

Service to the illegal sign, display, or device shall be discontinued no later than fifteen (15) days after Company's receipt of written notice from DOT.

## 23. Reconnection of Service

### A. Residential Customers

Where a Residential Customer's service is discontinued for nonpayment of bills, the Company reserves the right to refuse to furnish service until: (i) the Company receives the full amount of arrears for which service was terminated; (ii) the Company and the Customer reach agreement on a Deferred Payment Plan and the payment of a down payment, if required, under that plan; (iii) upon the direction of the Commission or its designee; (iv) upon the receipt by the Company of a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the Customer resides; or (v) where the Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.

The Company shall reconnect electric service, unless prevented by circumstances beyond its control or where a Customer requests otherwise, to any disconnected Residential Customer not more than twenty-four (24) hours after the conditions stated in Rule 16 have been satisfied. Whenever circumstances beyond the Company's control prevent reconnecting of electric service within twenty-four (24) hours, electric service shall be reconnected within twenty-four (24) hours after those circumstances cease to exist.