

P.S.C. No. 7 Electricity
PENNSYLVANIA ELECTRIC COMPANY
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Rule 15 - Meter Reading and Rendering of Bills (continued)

For Non-Residential Customers where size limitations do not allow the itemization of charges to be placed on the bill, the total charges shall be shown on the bill and a separate document listing the itemized charges shall be sent with the bill.

(2) Estimated Bills

The Company shall estimate bills and render estimated bills to Customers in accordance with the prevailing provisions of the Commission's regulations at 16 NYCRR § 11.13 (for Residential Customers) and 16 NYCRR § 13.8 (for Non-Residential Customers). Without limiting the applicability of the foregoing Commission regulations, the following describes the general method and manner in which the Company shall estimate and render estimated bills.

At its option, when meters are read on other than a monthly schedule, the Company may render estimated bills to Customers on a monthly basis for the periods when meter readings are not obtained, and such bills shall be due and payable by each Customer upon presentation by the Company, subject to the Company's standard payment terms.

Upon request, the Company shall provide to a Customer a card upon which the Customer can mark their meter readings for any month, mail them to the Company, and receive a bill for the month's electric service. Customer-supplied reads may also be entered on the Company's website, or called in to the Customer Service Contact Center.

When monthly bills are not rendered by the Company, a Customer, at its option, may voluntarily pay the Company its own estimate of a monthly bill, and such payment shall be shown by the Company as a credit on the next bill rendered to that Customer.

In the event the Company is unable to gain access to the meter location to obtain meter readings, it may, at its option, estimate the amount of electric service supplied based upon the Customer's past use and render a bill, which shall be paid in accordance with the Company's standard payment terms. Any bills covering subsequent meter readings shall reflect any adjustment due to under- or over-estimation, or any unusual circumstances known to have affected the quantity of electricity used by the Customer or consumed at the premises.