

P.S.C. No. 7 Electricity
PENNSYLVANIA ELECTRIC COMPANY
Initial Effective Date: 10/06/2019

Leaf: 50
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Superseding Revision:

Rule 15 - Meter Reading and Rendering of Bills (continued)

The Company shall issue an estimated bill to a Customer for energy used when, during any current or prior periods, a Customer's meter fails to register the amount of electricity consumed or, upon test, said meter is found to be operating incorrectly. The amount of the bill or adjustments to prior bills shall be estimated by the Company, giving due consideration to the amount of use for the periods preceding and subsequent to such defective registration(s) by the meter.

Where the Company did not obtain an actual reading from the meter(s) of a Non-Residential demand account at the time of a regularly scheduled or follow-up reading attempt, the Company shall make another reading attempt as soon as possible and within seven (7) calendar days after its last attempt.

Where the Company has billed a Non-Residential Customer's account based on the readings of a remote registration device for six (6) consecutive months, the Company shall, at the time of every subsequent reading attempt and, until successful, try to gain access to and read the meter.

Where the Company has billed a Non-Residential Customer's account based on Customer readings for six (6) consecutive months, and did not obtain an actual reading at the time of the next regularly scheduled or follow-up reading attempt thereafter, the Company shall, within seven (7) calendar days after the last attempt, either make another reading attempt or an appointment with the Customer to read the meter.

Unless a Non-Residential Customer does not have access to the meter or the Customer shall be unable to obtain a reliable meter reading, the Company shall, at the time of any unsuccessful reading attempt, leave at the premises or mail to the Customer a meter reading card for the non-demand meter.

The Company shall render an estimated bill for a regular cycle billing period for a Non-Residential Customer only when: