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## Rule 29 - Transfer of Energy Service Company (continued)

beginning of the following billing period. If the Customer notifies the Company of an error after the ten (10) day waiting period specified in the confirmation letter, the Customer shall remain with the selected ESCO for at least one (1) billing period.

The Company may, in its sole discretion, change the ESCO on a day other than the meter reading date if: (i) requested by a Customer, person or entity authorized to act on the Customer's behalf; (ii) the Company can reasonably accommodate the change of ESCO on a more expedited basis; and (iii) the Customer pays the Company for all additional costs associated with the expedited change of ESCO.

Under no circumstances shall the Company be liable or otherwise responsible to an ESCO, Customer, person or entity acting on the Customer's behalf for any damages, claims, penalties or obligations (i) contained in any contract or other arrangement between a Customer and an ESCO or (ii) for its reasonable implementation of this Rule including, without limitation, its reasonable reliance upon any notification and/or representations made to it.

## 30. Tax Surcharges

## A. Utility Gross Revenue Taxes

The rates and charges for service under all Service Classifications shall be increased or decreased, as applicable, to reflect the aggregate percentage rate of taxes imposed on the Company's revenues pursuant to Sections 186 and 186-a of the Tax Law, Section 20-b of the General City Law and Section 5-530 of the Village Law, or any successor provision of New York law and any applicable and prevailing order, rule or regulation of the Commission.

All base rates and charges shall be increased or decreased by a factor determined as the quantity:

where t = the aggregate percentage rate of taxes in excess of the amount of gross revenue taxes recovered through base rates and charges, expressed in decimal form;

and T = the New York gross receipts tax rate in effect during the billing months, expressed in decimal form.

Cancelled by supplement No. 3 effective 02/26/2024

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