

Level 3 Communications, LLC  
PSC NO. 9 - TELEPHONE  
Interexchange Service  
Effective Date: October 16, 2019

Section 2  
Leaf 39  
Revision: 0  
Superseding Revision:

## **2. GENERAL REGULATIONS – CONDITIONS OF OFFERING**

### **2.7 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)**

#### **2.7.6 Emergency Termination of Service**

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

#### **2.7.7 Cancellation of Application for Service**

- A. In general, applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent).

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