

Level 3 Communications, LLC  
PSC NO. 9 - TELEPHONE  
Interexchange Service  
Effective Date: October 16, 2019

Section 2  
Leaf 33  
Revision: 0  
Superseding Revision:

## 2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

### 2.7 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

#### 2.7.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- A. The Company has verified, in a manner approved by the Public Service Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. The Company has checked the Customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the Customer's account as of the opening of business on that day.

#### 2.7.4 Termination for Cause Other Than Nonpayment

##### A. General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

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Issued by: Chantel Mosby      Director - Tariffs, CenturyLink  
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