Status: CANCELLED Received: 09/16/2019 Effective Date: 10/16/2019

Level 3 Communications, LLC PSC NO. 9 - TELEPHONE Interexchange Service Effective Date: October 16, 2019 Section 2 Leaf 5 Revision: 0 Superseding Revision:

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 USE OF FACILITIES AND SERVICES

- 2.1.2 Limitations on Liability (Cont'd)
 - E. The Company shall provide a reduced credit allowance as set forth herein, after notice by the Customer for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
 - F. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink

100 CenturyTel Drive, Monroe, LA 71203