Status: CANCELLED Received: 09/16/2019 Effective Date: 10/16/2019

Level 3 Communications, LLC PSC NO. 9 - TELEPHONE Interexchange Service Effective Date: October 16, 2019 Section 2 Leaf 3 Revision: 0 Superseding Revision:

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.1 USE OF FACILITIES AND SERVICES (Cont'd)

2.1.2 Limitations on Liability

A. Indemnification by Customer

The Customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or used in connection with, facilities of the Company, equipment and systems of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with facilities provided by the Company or the Customer. In the event any such infringing use is enjoined, the Customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

B. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink 100 CenturyTel Drive, Monroe, LA 71203