Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No: 1 - Telephone Revision: 0
Effective Date: November 28, 2021 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.4 Cleartel Services (Cont'd.)
 - 5.4.3 Payphone Service Provider (PSP) Services (Cont'd.)
 - 2. Rules and Regulations (Cont'd.)
 - K. Each payphone station:
 - 1. Must allow incoming calls to be received at all times, with the exception of those locations at hospitals, schools and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.

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- 2. A PSP may petition the Commission for an exception from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Where incoming calls are not received, central office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the payphone directly above or below the telephone which states: "Incoming calls blocked at request of law enforcement."
- 3. Must be connected to an individual access line.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.