

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Effective Date: November 28, 2021

Leaf 133
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.4 Cleartel Services (Cont'd.)

5.4.3 Payphone Service Provider (PSP) Services (Cont'd.)

2. Rules and Regulations (Cont'd.)

- M. Normal maintenance and coin collection activity shall include a review of the cleanliness of each payphone station.
- N. Each payphone station must comply with rules of the American National Standards Institute, Inc, relative to physical handicap accessibility.
- O. Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.
- P. Toll Fraud Liability
 - 1. A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a PSP for:
 - a. Charges billed to a line for calls which originates from that line through the use of access codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g. 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date (the date after the call screening order was placed and associated charges apply) of the outgoing screening order;
 - b. Charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order. Any call billed through the provider of local exchange telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described above, must be removed from any PSP's bill after the PSP gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.