Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No: 1 - Telephone

Effective Date: November 28, 2021

Leaf 125 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.4 Cleartel Services (Cont'd.)
 - 5.4.2 Business Price Packages
 - B. Lingo Basic Plus (Cont'd.) (1)
 - 1. Lingo Basic Plus is equipped with:

Basic Business Line Unlimited Features Unlimited Local Intra-LATA Long Distance Free Hunting

2. Monthly Recurring Charges:

Min Rate Max Rate Current Rate
Per Line \$13.55 \$80.00 \$34.95

3. This product was formerly known as the following Cleartel product names:

Former Cleartel Product Names

Business Basic

Business Enhanced

Total Solution for Business 1-Line

Plan

Total Solution+

- 4. Non-Recurring Charges are located in Sections 4.1 and 5.2.1 of this tariff.
- 5. Rules & Regulations:
 - Miscellaneous Service Charges will apply see Section 5.4.8 of this tariff.
 - Long Distance is available with this product see Section 7.3 of this tariff.
 - Declining free features does not reduce the package rate. For a list of features, see Section 5.5 of this tariff.
 - The availability of certain features depends on ILEC feature availability.
 - Caller ID Customers must provide and connect their own compatible CPE.
 - Toll Free service is available with this product see Section 7.1 of this tariff.
 - Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
 - Product may not be available in all CLLIs.
 - An additional charge will apply when adding Lingo Unified Messaging or Lingo Voicemail to Lingo Basic Plus. There is a maximum of 20 extensions per voicemail box.
- (1) Effective September 18, 2009 this product is Grandfathered and no longer available.