

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo  
PSC No: 1 - Telephone  
Effective Date: November 28, 2021

Leaf 110  
Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.2 Local Exchange Services (Cont'd.)

5.2.2 Business and Residential Price Packages (Cont'd.)

D. Lingo Basic Plus (Cont'd.)

3. Lingo Long Distance Rates for Lingo Basic Plus (Cont'd.)

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Lingo customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- b. Toll Free service is available with this product. See “Toll Free Service”.

4. Footnotes for Lingo Basic Plus:

- a. All customers will be required to sign a 12, 24 or 36 month term agreement.  
Early Termination Fees are calculated using the following formula:  
  
\$50 x Months Remaining (Per Location)  
  
The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement. This rate is inclusive of the Cancel Call Waiting option where available.
- b. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Lingo Basic Plus bundle, standard rates located in Section 5.5 will apply.