

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo  
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.3 Navigator Services (1) (4)

5.3.1 Business Bundled Offerings

A. Business Unlimited (2)

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features as shown below. Touch tone calling is included as part of this offering.

Regulations:

1. The customer must commit to at least a one-year term agreement to be eligible for the service.
2. Maximum of ten (10) lines per location. Charges below are shown on a per line basis.
3. Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

Recurring Rates and Charges:

	<u>Minimum</u>	<u>Maximum</u>
All Density Zones – Monthly - Each	\$40.00	\$75.00

Available Features:

Speed Dialing – 8	Talking Call Waiting
Speed Dialing – 30	Call Forwarding Busy Line
Three-Way Calling	Call Forwarding Don't Answer
Call Forwarding	Call Forwarding Busy Don't Answer
Call Waiting	Distinctive Ring

\*Footnotes located in Section 5.3.1.D.