

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Effective Date: November 28, 2021

Leaf 119
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.4 Cleartel Services (Cont'd.)

5.4.1 Residential Price Packages (Cont'd.)

B. Home Connection (1)(2)

4. Non-Recurring Charges are located in Sections 4.1 and 5.2.1 of this tariff.

5.

6. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 5.4.8 of this tariff.
- Long Distance is available with this product – see Section 7.3 of this tariff.
- Declining free features does not reduce the package rate. Additional features can be purchased at “a la carte” rates - see Section 5.5 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 7.1 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Lingo Unified Messaging or Lingo Voicemail to Home Connection. There is a maximum of 20 extensions per voicemail box.

(3) Effective September 18, 2009 this product is Grandfathered and no longer available.

(4) Effective August 5, 2010, this product will be billed as Lingo Basic Line.