

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo  
PSC No: 1 - Telephone  
Effective Date: November 28, 2021

Leaf 123  
Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.4 Cleartel Services (Cont'd.)

5.4.1 Residential Price Packages (Cont'd.)

D. Home Essentials (Cont'd.)(1)(2)

5. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 5.4.8 of this tariff.
- Long Distance is available with this product – see Section 7.3 of this tariff.
- Declining free features does not reduce the package rate. For a list of features, see Section 5.5 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 7.1 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Lingo Unified Messaging or Lingo Voicemail to Home Essentials. There is a maximum of 20 extensions per voicemail box.

(1) Effective September 18, 2009 this product is Grandfathered and no longer available.

(2) Effective August 5, 2010, this product will be billed as Lingo Essentials.