

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo  
PSC No: 1 - Telephone  
Effective Date: November 28, 2021

Leaf 116  
Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.3 Navigator Services (Cont'd.)

5.3.1 Business Bundled Offerings (Cont'd.)

D. Footnotes

- (1) Some former Navigator customers may have Special Pricing Arrangements that deviate from the rates in this section.
- (2) Former Navigator Customers using this product will now be billed under the product name Lingo Essentials.
- (3) Former Navigator Customers using this product will now be billed under the product name Lingo Value Line.
- (4) Former Navigator Customers will be billed a bundled flat local rate effective July 11, 2009. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the last six months' average of local usage charges for any measured or metered use, any local or extended area calling plan charges, business or residential package charges, End User Common Line Charge, Pre-subscription Charge and Access Recovery Surcharge fees. In summary, your new bundled rate reflects your previous Navigator rates for the same services and fees.