Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 114 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.3 Navigator Services

- 5.3.1 Business Bundled Offerings (Cont'd.)
 - B. SmartTime for Business (2)

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. Long distance calling is billed at \$0.055 per minute. The customer may choose an unlimited number of features as shown in Section 5.3.1.A above. Touch tone calling is included as part of this offering.

Regulations:

- 1. The customer must commit to at least a one-year term agreement to be eligible for the service.
- 2. Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

Recurring Rates and Charges:

MinimumMaximumAll Density Zones – Monthly - Each\$20.00\$70.00

*Footnotes located in Section 5.3.1.D.