

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Effective Date: November 28, 2021

Leaf 85
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.1 Service Order and Change Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

| <u>Charge</u> | <u>Minimum</u> | <u>Maximum</u> |
|---------------------------------------|------------------------------|--------------------------------|
| Feature Add or Change | \$5.00 per Order | \$20.00 per Order |
| Basic Service Change | \$5.00 per Order | \$20.00 per Order |
| Establishing or Re-arranging Hunting | \$5.00 per Order | \$20.00 per Order |
| Directory Listing Change | \$5.00 per Order | \$20.00 per Order |
| Invoice Change | \$12.50 per Order | \$50.00 per Order |
| Transfer of Service | \$12.50 per Order | \$50.00 per Order |
| TN Change | \$12.50 per Order | \$50.00 per Order |
| Line Signaling Change | \$12.50 per Order | \$50.00 per Order |
| Vanity Number Search | \$12.50 per Order | \$50.00 per Order |
| Establishing Dual Service | \$12.50 per Order | \$50.00 per Order |
| Expedite Service Charge (LWC/UNE) | \$25.00 per Order | \$100.00 per Order |
| Expedite Service Charge (Facilities) | \$100.00 per Day per Line | \$400.00 per Day per Line |
| Expedite Service Charge (T1 Circuits) | \$297.50 per Day per Circuit | \$1,190.00 per Day per Circuit |