Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 88 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

- 4.4 Carrier Presubscription (Cont'd.)
 - 4.4.2 Presubscription Options (Cont'd.)
 - Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
 - Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
 - Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription or which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.
 - 4.4.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 4.4.5 below: