

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.2 Local Exchange Services (Cont'd.)

5.2.2 Business and Residential Price Packages

A. Lingo Basic Line

1. Lingo Basic Line is equipped with:

Basic Business/Residential Line
Unlimited Local, Intra-LATA Long Distance
Caller ID – Name and Number
Call Waiting
Hunting

	Monthly Recurring Charge			
	<u>24/36 Month</u>		<u>12 Month</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Lingo Basic Line	\$21.48	\$85.90	\$22.98	\$91.90

Toll Free service is available with this product. See “Toll Free Service” in a later section for rates. Lingo Basic Line is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Lingo Basic Line bundle, standard rates located in section 5.3.2 will apply.

The availability of certain features depends on ILEC feature availability. Some features are only available to residential customers. Some features are only available to business customers.