

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Effective Date: November 28, 2021

Leaf 103
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.2 Local Exchange Services (Cont'd.)

5.2.2 Business and Residential Price Packages (Cont'd.)

B. Lingo Essentials

1. Lingo Essentials is equipped with:
Basic Business/Residential Line
Unlimited Features
Hunting
Unlimited Local Intra-LATA Long Distance
200 Minutes of Domestic Inter-LATA Long Distance

	Monthly Recurring Charge			
	<u>24/36 Month</u>		<u>12 Month</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Lingo Essentials	\$22.48	\$89.90	\$23.48	\$93.90

Toll Free service is available with this product. See “Toll Free Service” in a later section for rates. Lingo Essentials is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.

The availability of certain features depends on ILEC feature availability. Some features are only available to residential customers. Some features are only available to business customers.

Customers may choose to use another carrier for their long distance purposes; however, declining the Lingo long distance will not reduce the package monthly rate.