

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo  
PSC No: 1 - Telephone  
Effective Date: November 28, 2021

Leaf 177  
Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.3 Trouble Isolation Charge

When a visit to the Customer’s premises is necessary to isolate a problem reported to the Company but identified by the Company’s technical as attributable to Customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

	<u>Minimum</u>	<u>Maximum</u>
Per Premises Visit, Residence:	\$10.00	\$50.00
Per Premises Visit, Business:	\$10.00	\$50.00