

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Effective Date: November 28, 2021

Leaf 161
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 7 – TOLL SERVICES

7.1 Toll Free Service

Toll Free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique Toll Free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

	<u>Min Rate</u>	<u>Max Rate</u>	<u>Current Rate</u>
Monthly Recurring Charge per Number:	\$2.95	\$20.00	\$5.00

8XX usage will be billed separately.

	<u>Min Rate</u>	<u>Max Rate</u>	<u>Current Rate</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	\$0.025	\$0.149	\$0.069	30 seconds	6 seconds
Without Local Service	\$0.025	\$0.149	\$0.089	30 seconds	6 seconds

7.2 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Lingo for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Lingo for long distance service only.

Monthly Recurring Charge for Long Distance Only Customers: \$4.95

	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	<Based on Product>	30 seconds	6 seconds
Without Local Service	\$0.099	30 seconds	6 seconds