

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo  
PSC No: 1 - Telephone  
Effective Date: November 28, 2021

Leaf 156  
Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.1 Operator Service (Cont'd.)

6.1.2 Minimum / Maximum Rates

A. Usage Charges

Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service.

B. Minimum / Maximum Per Call Service Charges

	Per Call Service Charge	
	<u>Minimum</u>	<u>Maximum</u>
Customer Dialed Calling Card	\$0.20	\$0.80
Operator Assisted Station-to-Station	\$0.65	\$2.66
Operator Assisted Person-to-Person	\$1.75	\$7.00
Directory Assistance – Local	\$1.25	\$2.00
Directory Assistance – Call Complete	\$0.20	\$0.80

6.2 Location Surcharge

At the option of the Subscriber, a per-call Location Surcharge may apply for the use of the Subscriber's telecommunications facilities and equipment, unless the Subscriber otherwise collects a surcharge directly from the end user.

6.2.1 Minimum / Maximum Rate

	Per Call Service Charge	
	<u>Minimum</u>	<u>Maximum</u>
Subscriber Surcharge: up to	\$0.75	\$3.00