Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No: 1 - Telephone

Revision: 0 Effective Date: November 28, 2021 Superseding Revision:

Leaf 142

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.4 Cleartel Services, (Cont'd)
 - Tempo Prepay Services (Cont'd.) 5.4.4
 - C. Tempo Essentials
 - 1. Tempo Essentials is equipped with:

Basic Residential Line Unlimited Features 2,000 Free Minutes of Inter-LATA Long Distance

2. Monthly Recurring Charges:

	Min Rate	Max Rate	Current
			Rate
Per Line	\$59.99	\$120.00	\$59.99

3. This product was formerly known as the following Cleartel product names:

Former Cleartel Product Name Residential Unlimited

- 4. Rules & Regulations:
 - Customer will be given 2,000 free minutes of Long Distance with this service. The free minutes include Intra-LATA, Intra-State and Inter-State toll. Customer cannot exceed the 2,000 minutes. Long Distance will be unavailable after the allotted 2,000 minute block, until the service is renewed the following month.
 - Declining free features does not reduce the package rate.
 - Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
 - The availability of certain features depends on ILEC feature availability.
 - Caller ID Customers must provide and connect their own compatible CPE.
 - Product may not be available in all CLLIs.
 - An additional charge will apply when adding Lingo Unified Messaging or Lingo Voicemail to Tempo Essentials. There is a maximum of 20 extensions per voicemail box.
 - Inside Wire Maintenance can be added with this product, but only at time of install.
 - There is no pro-ration or de-ration with prepay product, features and services.