Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 134 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.4 Cleartel Services (Cont'd.)
 - 5.4.3 Payphone Service Provider (PSP) Services (Cont'd.)
 - 2. Rules and Regulations (Cont'd.)
 - P. Toll Fraud Liability (Cont'd.)
 - 1. Cont'd.
 - c. The provider of local exchange telecommunications services is responsible for charges described in a. above that are associated with the failure of the provider of local exchange telecommunications services' screening services.
 - d. The interexchange company is responsible for charges described in P.1.a. above that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' database.
 - e. Any charges accrued to a line when the subscriber has subscribed to the provider of local exchange telecommunications services to screen calls described in P.1.a. above shall not be the basis for discontinuance of local and intrastate service.
 - Q. Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.
 - R. Pay telephones stations located in confinement facilities shall be exempt from the preceding requirements except that outgoing local and long distance calls may not be terminated until after a minimum elapsed time of ten minutes. Audible and written disconnect notifications shall apply, and one access line shall not be connected to more than three pay telephone stations.
 - S. Proof of all necessary certifications must be furnished to the Company by the subscriber prior to service being furnished.
 - T. The subscriber is responsible for meeting all federal, state and local statutes with respect to provision of PSP telephones in accordance with all hearing impaired and handicapped person requirements.