Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 149 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.7 Cordia, MyTel and North Star Telecom (Cont'd.)

5.7.1 Products (Cont'd.)

The following products of Cordia, MyTel and NorthStar Telecom have been grandfathered. In addition, their name has changed to a current Lingo product as outlined below.

B. Lingo Basic Plus - the following products will be billed as Lingo Basic Plus:

Business Advantage	Freedom Basic
Cordia Addl Line Unlimited Local	Freedom Local Regional & LD
Cordia Addl Unlimited Local/Reg	Local Pkg Plus - Grandfathered
Cordia Addl Unlimited Resident	MyTel Preferred Unlimited Plan MyTel Preferred Unlimited Locl
Cordia Business Extended	Reg
Cordia Business Unlimited	MyTel Unlimited Calling Plan MyTel Unlimited Local
Cordia Complete Unlimited Plan	Regional
Cordia Preferred Local Unlimited	MyTel Unlimited Local Regl MyTel Unlimited Local Regl
Cordia Preferred Unlimited Plan	Addl
Cordia Select Local Unlimited	NorthStar Unlimited T1
Cordia Select Unlimited	NorthStar Unlimited T2 Z3
Cordia Select Unlimited Plan	Z1 Super Saver Plan \$31.99
Cordia Unlimited Residential	Z1 Super Saver Plan \$34.99
Cordia Unlimited Residential P	Z1 Unl Adv Plan \$39.99
Cordia Unlimited Value Plan	Z1 Unl Adv Plan \$44.99
Cordia Unlimited Local & Regional	Z2 Super Saver Plan \$39.99
Discontinued Flat Rate Usage	Z2 Unl. Adv. Plan \$44.99

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.