Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No: 1 - Telephone

Revision: 0 Effective Date: November 28, 2021 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.7 Cordia, MyTel and North Star Telecom (Cont'd.)

5.7.1 Products (Cont'd.)

The following products of Cordia, MyTel and NorthStar Telecom have been grandfathered. In addition, their name has changed to a current Lingo product as outlined below.

C. Lingo Value Line - the following products will be billed as Lingo Value Line:

Additional Line

Auxiliary Line

Basic Residential Service **Budget Measured Rate** Business Link Plan

Cordia Business Basic 100

Cordia Bus. Local Premium Addl

Cordia Business Basic Addl Cordia Business Complete Plan Cordia Business Local Premium Cordia Business Locl Premium 1

Cordia Business Premium

Cordia Business Premium 1 Addl Cordia Business Premium Addl

Cordia Elite Plan

Cordia Total Package Plus Cordia Total Package Standard Cordia Unlimited Value Plan

Dial Tone Line

Discontinued -Flat Rate Res

Leaf 150

Flat Rate Residence Flat Rate Residential Freedom Basic for Bus

Freedom Local Regional & LD

Indoor 2 Line Miniature Main Service Line

Measured Rate Business Measured Rate Residence Message Rate Business Message Rate Residence MyTel Elite Calling Plan

Touch Tone

Worksmart Package

Z2 Super Saver Plan \$34.99