

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo  
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.18 Residential Network Switched Services

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- place and receive calls from other stations on the public switched telephone network;
- access the Company's local calling service;
- access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

The following Residential Network Switched Service Options are offered:

Residential Flat Rate Service  
Residential Message Rate Service  
Key Residential Line Service

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.