Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 210 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.18 Residential Network Switched Services (Cont'd.)

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

Three Way Calling Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Hold Call Waiting Cancel Call Waiting Distinctive Ringing Regular Multi line Hunting Speed Calling

The following CLASS features are offered to Residential Network Switched Service Subscribers:

Call ID Automatic Redial Automatic Call Back Automatic Recall Customer Originated Trace