

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Effective Date: November 28, 2021

Leaf 207
Revision: 0
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.17 Customized Number Service (Cont'd.)

Charges for Customized Number Service apply when a Customer:

- Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
- Requests a number change from the customer's present number to a Customized Number.

The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

Set-up Charges	Minimum	Maximum
Residential Customer	\$0.00	\$50.00
Business Customer	\$0.00	\$100.00