Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 219 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.20 Business Network Switched Services

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- receive calls from other stations on the public switched telephone network;
- access the Company's local calling service;
- access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NP A; and access 911 service for emergency calling; and
- access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges apply to all service on a one-time basis unless waived pursuant to this Tariff.