Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone

Effective Date: November 28, 2021 Superseding Revision:

Leaf 200

Revision: 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.14 Local Operator Service

Local calls may be completed or billed with the live or mechanical -assistance by the Company's operator center. Calls may be billed collect to the called party. To an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

Local Operator Assistance, per call:

Minimum Maximum

\$0.00 \$0.75

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.