

Matrix Telecom, LLC  
d/b/a Impact Telecom d/b/a Lingo  
P.S.C. No. 2- Telephone  
Effective: November 28, 2021

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Leaf: 100  
Revision: 0  
Superseding Revision:

## TELECOMMUNICATIONS SERVICES

### SECTION 5 – LINGO PRODUCTS (CONT'D.)

#### 5.1 Lingo Products (Continued)

##### 5.1.9 Operator Referral Service

Operator Referral Service announce to the calling party the status of a called party's number and, when appropriate, refers the calling party to a number(s) where the called party can be reached for a specified time period. These services are provided either through a recorded announcement or by a special operator. Customers can choose between having their numbers referred or having a disconnect message provided to the calling party. Customers whose telephone services are permanently disconnected because of nonpayment are placed on Disconnect Announcement Service without a referral to another number.

Services described are provided to Customers when and where facilities and numbers are available.

	<u>Per request</u>
30-90 Days	\$30.00
Any portion of an additional 90 days	\$30.00