

Matrix Telecom, LLC
d/b/a Impact Telecom d/b/a Lingo
P.S.C. No. 2- Telephone
Effective: November 28, 2021

Leaf: 35
Revision: 0
Superseding Revision:

TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.1 Miscellaneous and Special Services, (Cont'd.)

3.1.1 Resold Enhanced Business Service, (Cont'd.)

D. Customized Communications Packages, (Cont'd.)

Additional Optional Features

	Option 1		Option 2	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Call Forwarding	\$0.00	\$15.00	\$0.00	\$15.00
Call Forwarding-Don't Answer	\$0.00	\$10.00	\$0.00	\$10.00
Call Forwarding-Busy	\$0.00	\$10.00	\$0.00	\$10.00
Call Forwarding-Busy/Don't Answer	\$0.00	\$10.00	\$0.00	\$10.00
Call Forwarding-Remote	\$0.00	\$15.00	\$0.00	\$15.00
3-Way Calling	\$0.00	\$15.00	\$0.00	\$15.00
Speed Dialing	\$0.00	\$15.00	\$0.00	\$15.00
Expanded Speed Dialing	\$0.00	\$15.00	\$0.00	\$15.00
Call Waiting	\$0.00	\$15.00	\$0.00	\$15.00
Call ID	\$0.00	\$15.00	\$0.00	\$15.00
Inside Wire Maintenance	\$0.00	\$15.00	\$0.00	\$15.00
Any 2 Features	\$0.00	\$30.00	\$0.00	\$30.00
Any 3 Features	\$0.00	\$45.00	\$0.00	\$45.00

Per Activation Features

There are no connection charges associated with the following features:

	Maximum			
	Per Activation		Per Month	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Call Return	\$0.00	\$3.00	\$0.00	\$15.00
Automatic Redial	\$0.00	\$3.00	\$0.00	\$15.00
Call Trace *	\$0.00	\$3.00	N/A	N/A

- Charge applies for successful activation only.