

Matrix Telecom, LLC  
d/b/a Impact Telecom d/b/a Lingo  
P.S.C. No. 2- Telephone  
Effective: November 28, 2021

Leaf: 36  
Revision: 0  
Superseding Revision:

## TELECOMMUNICATIONS SERVICES

### SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

#### 3.1 Miscellaneous and Special Services, (Cont'd.)

##### 3.1.1 Resold Enhanced Business Service, (Cont'd.)

##### D. Customized Communications Packages, (Cont'd.)

Additional Optional Features, (Cont'd.)

Directory Listings

|                            | Option 1    |             | Option 2    |             |
|----------------------------|-------------|-------------|-------------|-------------|
|                            | <u>Min.</u> | <u>Max.</u> | <u>Min.</u> | <u>Max.</u> |
| Non-published number       | \$0.00      | \$5.00      | \$0.00      | \$5.00      |
| Initial White Page listing | \$0.00      | \$5.00      | \$0.00      | \$5.00      |
| Add'l White Page listing   | \$0.00      | \$5.00      | \$0.00      | \$5.00      |
| Vanity number              | \$0.00      | \$15.00     | \$0.00      | \$15.00     |

##### E. Term Discount

Subscribers who commit to two or three year service terms receive the following term discounts off their monthly access line rates.

|        | Option 1    |             | Option 2    |             |
|--------|-------------|-------------|-------------|-------------|
|        | <u>Min.</u> | <u>Max.</u> | <u>Min.</u> | <u>Max.</u> |
| 2 year | 0%          | 50%         | 0%          | 50%         |
| 3 year | 0%          | 50%         | 0%          | 50%         |