

Matrix Telecom, LLC
d/b/a Impact Telecom d/b/a Lingo
P.S.C. No. 2- Telephone
Effective: November 28, 2021

Leaf: 27
Revision: 0
Superseding Revision:

TELECOMMUNICATIONS SERVICES

SECTION 2 – REGULATIONS, (CONT'D.)

2.25 Emergency/ Crisis/ Disaster Restoration and Provisioning – Telecommunications Service Priority, (Cont'd.)

2.25.3 TSP Request Process – Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.A above for restoration priority assignment except for the following differences. The user should:

- A.** Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
- B.** Verify that the Company cannot meet the service due date without a TSP assignment.
- C.** Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.