

Matrix Telecom, LLC
d/b/a Impact Telecom d/b/a Lingo
P.S.C. No. 2- Telephone
Effective: November 28, 2021

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TELECOMMUNICATIONS SERVICES

SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Definitions, (Cont'd.)

Special Facility: The term "Special Facility" for the purposes of this tariff refers to a communications path (channel) used in conjunction with Carrier's local distribution facilities, comprised of any form or configuration of physical plant for the transmission of communications signals other than a regular voice grade facility.

Subscriber: The term "Subscriber" denotes the person, firm, company or corporation, or other entity, having a communications requirement of its own, which contracts for service under this tariff and is responsible for the payment of charges as well as compliance with the Carrier's regulations.

Switch: The term "Switch" denotes an electronic device which is used to provide circuit sharing, routing, and control.

Three Way Conference Calling: This feature allows a Subscriber to add a third party to an existing conversation.

Voice Mail: Voice Mail is a central office based service whereby subscribers may receive, send, store and retrieve voice messages.