

Matrix Telecom, LLC
d/b/a Impact Telecom d/b/a Lingo
P.S.C. No. 2- Telephone
Effective: November 28, 2021

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TELECOMMUNICATIONS SERVICES

SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Definitions, (Cont'd.)

Carrier: The term "Carrier" denotes Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo.

Carrier's System: The term "Carrier's System" denotes all local exchange facilities being resold by the Carrier to provide local exchange service to its Subscribers.

Central Office End: The term "Central Office End" denotes that end of a foreign exchange channel at which Subscriber has a dial access to a telephone company central office.

Company: See Carrier.

Daytime: The term "Daytime" denotes 8:00 AM to but not including 5:00 PM local time at the originating terminal on Monday through Friday, excluding Carrier recognized national holidays.

Duplicate Service: Service furnished at two locations simultaneously when a subscriber's service is moved to a different premises. The move or change of location must be within the same Central Office and the class of service retained.

Evening: The term "Evening" denotes 5:00 PM to but not including 11:00 PM local time at the originating terminal on Sunday through Friday and anytime on Carrier-recognized national holidays except when a lower rate would normally apply.