

Matrix Telecom, LLC
d/b/a Impact Telecom d/b/a Lingo
P.S.C. No. 2- Telephone
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TELECOMMUNICATIONS SERVICES

SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Definitions, (Cont'd.)

Exchange Area: The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone companies hold themselves out to provide communications services.

Foreign Exchange Service: Foreign Exchange Service provides Subscribers with the capability of local dialing in a remote exchange via private line service.

Ground Start: This optional feature provides a type of signaling on a line that allows certain classes of equipment, such as PBXs, to operate properly.

Holidays: The Company recognizes the following holidays for rating purposes: New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

Initial White Pages Listing: The term "Initial White Pages Listing" denotes the initial listing of the Subscriber's name, address and primary telephone number in a "White Pages" directory.

Inside Wire Maintenance: This optional feature covers the cost of repairing wire within the customer's building on the applicable telephone line.

Local Access and Transport Area (LATA): The term "LATA" denotes a contiguous geographic subdivision containing one or more SMSAs wherein a Bell Operating Company offers tariffed exchange telecommunications services to local Subscribers and provides access and related services to interexchange Carriers. These Carriers transport interexchange traffic of their Customers to other LATAs and to areas served by independent telephone companies.

Local Distribution Area: The term "Local Distribution Area" denotes a geographically contiguous area, defined normally by Telephone Industry Standard Exchange Area boundaries, wherein the Carrier holds itself ready to offer Local Distribution Facilities.

Local Distribution Facility: The term "Local Distribution Facility" denotes the channel provided by the Carrier to connect the Carrier's network terminal office to the Subscriber's premises. Normally, this channel will have a network terminal on one end (Carrier's office) and a Subscriber terminal on the other end (Subscriber's premises).