

Matrix Telecom, LLC  
d/b/a Impact Telecom d/b/a Lingo  
P.S.C. No. 2- Telephone  
Effective: November 28, 2021

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## TELECOMMUNICATIONS SERVICES

### SECTION 5 – LINGO PRODUCTS (CONT'D.)

#### 5.1 Lingo Products (Continued)

##### 5.1.5 Directory Assistance Service (Continued)

###### A. Directory Assistance - Rates and Charges

A maximum of two requests will be allowed per call. The charges as shown below apply for each call, made to the Directory Assistance operator including requests for listings that are non-published, non-listed or not found. There are no call allowances for Directory Assistance Services.

Unless one of the exceptions listed above applies, the charges as shown below apply for each call made to the Directory Assistance operator:

<u>Per query</u>	<u>Verizon Service Area</u>
Direct Dial Local/IntraLATA Directory Assistance:	\$0.75
Operator Assisted Local/IntraLATA Directory Assistance:	\$0.75
Toll Directory Assistance:	\$1.25