

Matrix Telecom, LLC  
d/b/a Impact Telecom d/b/a Lingo  
P.S.C. No. 2- Telephone  
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## TELECOMMUNICATIONS SERVICES

### SECTION 4 – TOLL SERVICES, (CONT'D.)

#### **4.3 Emergency/ Crisis/ Disaster Restoration And Provisioning - Telecommunications Service Priority, (Cont'd.)**

##### **4.3.4 TSP Request Process – Provisioning**

- A.** To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 4.3.3.A above for restoration priority assignment except for the following differences. The user should:
  - 1.** Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 4.3.3.A.2 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
  - 2.** Verify that the Company cannot meet the service due date without a TSP assignment.
  - 3.** Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.