

Matrix Telecom, LLC
d/b/a Impact Telecom d/b/a Lingo
P.S.C. No. 2- Telephone
Effective: November 28, 2021

Leaf: 79
Revision: 0
Superseding Revision:

TELECOMMUNICATIONS SERVICES

SECTION 5 – LINGO PRODUCTS (CONT'D.)

5.1 Lingo Products (Continued)

5.1.2 Miscellaneous Services – Rates and Charges

Verizon Service Area

A. Service Order Charges

New Installation Order Charge	\$179.99
Conversion Order Charge	\$79.99
Activation Fee	\$39.99
Service Order Charge	\$79.99
Toll-Free Directory Listing Charge	\$25.00
Technician Dispatch Charge	\$265.00
Missed Appointment Charge	\$100.00

B. Change Order Charges

Feature Change Order Charge	\$79.99
Listing Change Charge	\$79.99
Move Order Charge	\$79.99
Presubscription Change Charge	\$5.00
Record Change Charge	\$79.99
Telephone Number Change Order Charge	\$79.99
Toll Restriction Fee Order Charge	\$9.99

C. Miscellaneous Charges

Call Detail Report	\$10.00
Duplicate Invoice	\$10.00
Restoration of Service	\$49.99