

Matrix Telecom, LLC
d/b/a Impact Telecom d/b/a Lingo
P.S.C. No. 2- Telephone
Effective: November 28, 2021

Leaf: 77
Revision: 0
Superseding Revision:

TELECOMMUNICATIONS SERVICES

SECTION 5 – LINGO PRODUCTS (CONT'D.)

5.1 Lingo Products (Continued)

5.1.1 Miscellaneous Services (Continued)

B. Change Order Charges (Continued)

5. Record Change Order Charge - applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.
6. Telephone Number Change Order Charge - applies to each telephone number change request/order.
7. Toll Restriction Fee Order Charge - applies when a Customer requests a change, adding or removing Toll Restriction Service.