Status: CANCELLED Received: 11/01/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo P.S.C. No. 2- Telephone

Effective: November 28, 2021

Leaf: 50 Revision: 0 Superseding Revision:

TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.1 Miscellaneous and Special Services, (Cont'd.)

3.1.1 Resold Enhanced Business Service, (Cont'd.)

K. Private Branch Exchange (PBX) Service, (Cont'd.)

5. Private Branch Exchange Optional Features

| | Min. | Max | Min. | Max |
|--|---------------|---------------|---------------|---------------|
| | Monthly | Monthly | Monthly | Monthly |
| | Recurring | Recurring | Nonrecurring | Nonrecurring |
| | <u>Charge</u> | <u>Charge</u> | <u>Charge</u> | <u>Charge</u> |
| a) Call Forward Variable | \$0.00 | \$14.00 | \$0.00 | \$30.00 |
| b) Call Hunting Charge | \$0.00 | \$14.00 | \$0.00 | \$71.00 |
| c) 3rd Number Blocking | \$0.00 | \$14.00 | \$0.00 | \$30.00 |
| d) Change Call Blocking | \$0.00 | \$14.00 | \$0.00 | \$30.00 |
| e) Change Class Blocking | \$0.00 | \$14.00 | \$0.00 | \$30.00 |
| f) Caller ID | \$0.00 | \$22.00 | \$0.00 | \$30.00 |
| g) Ground Start | \$0.00 | \$14.00 | \$0.00 | \$30.00 |
| h) Toll Restrict & Blocking | \$0.00 | \$14.00 | \$0.00 | \$30.00 |
| i) Call Hunting Change | \$0.00 | \$14.00 | \$0.00 | \$71.00 |
| j) Touch Tone | \$0.00 | \$3.25 | \$0.00 | \$30.00 |
| k) Caller ID Blocking per Line | \$0.00 | \$14.00 | \$0.00 | \$30.00 |
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Issued By: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243

Cancelled effective 12/01/2023.